

STANDARD BACKPAINTED GLASS WARRANTY

GGI warrants upon, and subject to the following terms and conditions, that if, under normal usage, as defined below, significant deterioration of the backpainted surface should occur during a period of five (5) years from the date of manufacture (the “Warranty Period”) of the backpainted glass, it will, within a reasonable time, at its option, either refund the purchase price of the backpainted glass, or deliver a replacement. Subject to the Consumer Rights below, this warranty is given to the original buyer and applies only to a backpainted glass installed in Canada or the United States of America.

WARRANTY CLAIM PROCEDURE

All claims under this Warranty must be made in writing to GGI and must be accompanied by proof of purchase.

CONDITIONS, EXCLUSIONS AND LIMITATIONS

Glass breakage from any cause is not covered by this Warranty.

Subject to the Consumer Rights below, normal conditions and usage shall, for the purpose of this Warranty, mean an installation in the interior of a building.

Subject to the Consumer Rights below, GGI reserves the right to determine to its reasonable satisfaction that significant deterioration of the backpainting has taken place and any backpainted glass replaced pursuant to this Warranty shall become the property of GGI.

Subject to the Consumer Rights below, any replacement backpainted glass delivered pursuant to this Warranty is warranted by GGI only to the expiration of the Warranty period for the backpainted glass being replaced.

This Warranty shall be void in each of the following circumstances:

SHIPPING & HANDLING

If the glass is damaged by improper shipping, handling, storage, cutting, edging or other work, we should provide finished piece of glass, any modification if not approved by GGI will void the warranty. If when unpacking the cases, even though paper interleaved, the pieces are pulled causes scratches in either the paint or surface.

INSTALLATION

If the backpainted glass is not installed in accordance with normal industry practice. Never install backpainted glass on unpainted plaster, drywall or cement walls. The leaching of the lime in such will eat through the paint backing. Solvents in newly painted walls will also soften the paint backing. Adequate air space between the glass and supporting wall or other surface must be left. Backpainted glass should never be installed in wet areas of bathrooms and kitchens, and the pieces should be set up off the bases to prevent pooling of water at the bottom edge.

If the backpainted piece is installed horizontally on, for example, a ceiling, without prior approval from GGI.

If the materials used to install the backpainted glass are not compatible with the backing paint and/or safety backing on the glass, they should be neutral base...or if adhesive films/vinyl safety-backing or other coatings are applied to the glass unless applied by GGI. This includes the use of silicone of any type. GGI can recommend the following silicones: Palmer Mirror Mastic and Dow Corning 795. Any silicones used must be of a neutral base, non-acidic curing type.

CLEANING

Use warm water, soap and a non-abrasive brush.

If the Mirror, or the area immediately surrounding the backpainted glass, is subjected to improper cleaning including, but not limited to, abrasive cleaner, stiff brushes, sharp objects, strong alkalis or acids.

Never use cleaners with Acid Alkali or Ammonia bases, most household or glass cleaners are ammonia based. These will attack the glass backpainted edges and backing causing blackened edges.

Surface marks and stubborn dirt should be removed with 0000 oil-free steel wool, not solvents.

Cleaners should be applied with a soft cloth and wiped onto the glass.

Spray cleaners may cause "puddling" at the mirror edges.

STORAGE

If the backpainted glass is stored in cool damp areas, especially outside. If the backpainted glass is packed with paper interleaving, this paper will act as a sponge if the mirror case is placed on a wet area even for a short time. Backpainted surface is done using a silicon water based paint, so the painted surface should never be exposed to water in any way.

If the backpainted glass is stored for lengthy periods where the air can be contaminated with chemicals. This will gradually affect the painted back.

Subject to the Consumer Rights below, GGI shall not be liable under this Warranty for personal injury, loss, claims, property damage, or labor, material or other costs (whether special or consequential or otherwise) howsoever caused or arising and whether direct or indirect.

Subject to the Consumer Rights below, except for any representation, warranties, conditions, rights and remedies given, and which cannot be disclaimed, excluded or limited hereby, under any applicable law, and except for the provisions of this warranty, there is no representation, warranty, condition, right, remedy or covenant (written or oral, express or implied, statutory or otherwise) given, extended or authorized by GGI with respect to the Mirror.

CONSUMER RIGHTS

The provisions of this warranty are in addition to, and do not abrogate, modify or subtract from, any representations, warranties, conditions, rights and remedies given, and which cannot be disclaimed, excluded or limited hereby, under any applicable law. To the extent that any such representation, warranty, condition, right, remedy, or applicable law amends, eliminates, prohibits or replaces any term or terms contained in this warranty, such term or terms shall be accordingly amended, extended, eliminated, deleted or replaced as the case may be.

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