



## LIMITED WARRANTY

GGI warrants to its customers, who shall in turn pass on said warranty to its customers, clients or purchasers that the products supplied shall be free from major material and/or workmanship defects for a period of three (3) year from the date of shipment provided that the materials have been installed and maintained according to GGI's instructions and recommendations. GGI must be notified promptly, in writing, within three (3) year of such defects. The customer's sole remedy for defective materials or workmanship is the repair or replacement of such parts as deemed necessary by GGI. Materials deemed defective must be returned to GGI, pre-paid via transportation secured by the customer, and must be packaged to preclude further damage.

GGI warrants that New Wire glass supplied by GGI will, at the time of shipment, meet the following specifications as applicable: Z97.1 Class A and applicable standards for UL fire-ratings based upon size and application. Take note and be advised that no warranty will be extended against glass breakage, whether spontaneous, accidental or from any other cause.

GGI expressly assumes zero responsibility for glass breakage, product failure due to improper usage, incompatibility with other coatings, sealants, gaskets, lubricants, insulation or any other materials; faulty installation or building construction or design; scratches or abrasions to the product; abnormal weather conditions; or damage caused by cleaners, solvents, acids, alkalis or any other chemicals used on or around the glass. The manufacturer reserves the right to inspect, in the field, any tempered or heat strengthened glass, which is alleged to be defective.

Each panel should be inspected carefully before installation and any pieces with visible edge or surface damage should be sorted out. New Wire a specially developed glass that fulfills the fire-protection-rating requirements. The production process may create certain optical imperfections, such as bubbles or knots. Since these do not generally impair the transparency or the technical performance of the glass-ceramic, they do not represent cause for rejection or replacement.

GGI's position on the use of retrofit films is that we will not warrant glass breakage or seal failure. The potential of glass breakage should be reviewed with the film supplier or design professional.

GGI shall not be held liable for any other claims, however caused, by the use of the products or materials supplied, whether such claims are based on warranty, contract, negligence, strict liability, or any other theory.

GGI makes no other representations or warranties, express or implied, including, but not limited to, any implied warranty of merchantability or of fitness for a particular purpose, and in no event whatsoever shall GGI be held liable for special, direct, indirect or consequential damages or claims including, but not limited to, loss of use or profits or for temporary materials, labor or transportation.

The above LIMITED WARRANTY shall not be changed or revised unless authorized and signed by a Corporate Officer of GGI.



Customer Name: \_\_\_\_\_

Job Name: \_\_\_\_\_

Invoice No: \_\_\_\_\_

Signed by: \_\_\_\_\_

Printed Name: \_\_\_\_\_

